

Minutes of Master Management Board Meeting September 21st, 2023

Board President, Eli Okun, called to order the open meeting of the elected volunteer Board of Directors of CVE Master Management at 9:30 a.m.

A sign-up sheet was available in the back of the room to sign up for Open Mic. Online participants may raise their hand at the end of the meeting to be called on.

Roll Call:

Present - Eli Okun, Michael Routburg, Barry Warhoftig, Gene Goldman, Donna Capobianco, Amy Conner

Remote - Joe Roboz, Paul Bourque

Absent - Les Gerson

Following the Pledge of Allegiance, a moment of silence was held for those who gave their lives in service to preserve our democracy.

Meeting Minutes:

(09:32:11 a.m.)

The Board unanimously approved the Minutes of the June 15, 2023, Board Meeting; the June 29, 2023, Executive Session; the August 10, 2023, Executive Session; and the September 14, 2023, Executive Session as presented.

President's Report - Eli Okun:

(09:33:18 a.m.)

Eli welcomed everybody in attendance, hoped they had a nice summer, and looked forward to seeing everyone.

1) Xfinity Contract Update -

Eli started with the important announcement Master Management negotiated a new XFINITY contract effective January 2024. All options were explored seeking better terms more favorable for residents, as indicated by the survey results. Several proposals from cable television companies were reviewed assessing cost, Customer Service, level of technology, channel offers, type of service, and with several concessions from XFINITY, MM chose to sign a new contract with XFINITY, which includes several benefits for residents. Benefit 1. The new contract does not require every unit to pay for Wi-Fi service. After surveying residents, it was clear not all residents wanted to pay for year-around Wi-Fi, due to either temporary seasonal occupancy or use of their own service, or lack of need for the service. As a result the new contract **does not** include Wi-Fi; Benefit 2. MM secured a 5-year contract, avoiding the 10-year industry standard, which enables MM to seek better service, new technology, and competitive rates in half the time; Benefit 3. Customer Service is free for village residents. We required Xfinity to have multiple repair technicians in the village every Tuesday. This technician will be at the Clubhouse to assist residents with service questions and information. If you require home service, the new Agreement eliminates the usual service call fee as long as you schedule your appointment with the technician at the Clubhouse. This saves the residents \$100.00 per call; pointing out that if you "call" you will be charged \$100.00 if the issue is yours. The new agreement also requires same day service and any technician that comes to your home is required to provide all the needed "on the spot" equipment.

You will not be required to travel to the Xfinity store to pick-up equipment nor have to wait for it to arrive as in the past; Benefit 4. Xfinity will provide their new state-of-the-art X1 boxes up to 2 per unit.

You will also receive the new voice-activated remotes. Everyone's system is going to be updated. Whoever does not have it, will be getting the new updated equipment.

2) Security Committee Update -

(09:37:56 a.m.)

The new "Share Because You Care" campaign created by the Executive Directors and Presidents of both CVE Master Management and CenClub, together with the Security Director of Allied Universal, recently met with the newly formed Security Committee headed by Sheila Pascar and several of her members to address security issues. We met for almost 2 hours, answering questions and taking notes and suggestions for areas of improvement. MM strives for perfection and investigates every reported incident. Report security issues to the Master Management office or click on the new Share Because You Care tab in the MM Connect app and include as much detail as possible including the date, time, location, names, and any other pertinent facts. With the community's help, MM can make the village an even safer community.

3) Community Communications Update -

(09:38:17 a.m.)

Eli said not all information posted in blogs was correct regarding Century Village. Attending the MM meetings and reading the monthly CVE Insider and the Reporter were the best sources for accurate information and community updates. Go to the MM app, call MM Customer Service, or go to the MM website, www.CenturyVillageEast.com and click on the MM tab to enter your email to receive the newsletter, other notifications, and village events.

Since the last meeting was held in June, the Treasurer's Report includes the financial reports for the past 3 months.

Treasurer's Report - Barry Warhoftig:

(09:40:47 a.m.)

June, July, and August 2023 Financial Reports -

For the 3-month period from June 1, 2023, through August 31, 2023, the Revenue was \$3,815,625 and Expenses were \$3,986,405. The Net Expenses exceeded Revenue by \$170,780. YTD Revenue was \$10,165,633 and YTD Expenses were \$9,897,889. The YTD Revenue exceeded Expenses by \$267,743.

The balance sheet shows Cash on Hand of \$2,679,834. The Assessments Receivable on uncollected items was \$107,771. Total Assets were \$3,949,594 with Total Liabilities of \$2,591,275, and Total Equity of \$1,358,318.

Member comments ensued regarding the reduction of the receivables amount on uncollected items and applauded the staff for their efforts. Donna informed the collection efforts were taken over by MM approximately 6 years ago, adding the net expenses were for projects to be completed, pending city approval. **(Refer to video at Time Stamp for full discussion.)**

Executive Director's Report - Vallen Smikle:

(09:44:50 a.m.)

Val thanked everybody in attendance, adding it was important to stay informed. The Master Management staff, office staff, security staff, and bus staff were unaware of online posts unless it is brought to their attention. The only way for leadership to resolve issues was to report them to Customer Service via phone or email so they are aware. Talking amongst yourselves was similar to going in circles in a hamster wheel and a waste of time.

Gene commented the pools were always the center of misinformation and unbelievable stories; unfortunately blogs have taken over. Val referred residents to the communication tools offered as a source of accurate information. Contact the MM Customer Service office to sign up for the monthly CVE Insider email which is sent the first of each month and can download the MM Connect App from the Apple Store for Apple or Google Play for Android for the latest information and submit work orders which has been fantastic. So far 3,600 of 16,000 residents have signed up for the app. Donna clarified there was nothing wrong with communicating and posting on blogs, but exercise caution when reading online comments. The good news was you can copy and paste the written content into an email and send it to MM Customer Service for review.

1) Share Because You Care Program -

(09:50:42 a.m.)

Val said the new Share Because You Care Program was launched to spread community awareness and demonstrated locating the tab in the dropdown box from CenturyVillageEast.com.

2) Xfinity -

He advised MM is a client of Xfinity and we cannot assist with cable/internet issues and residents must contact Xfinity directly. CenturyVillageEast.com and the MM Connect app both have tabs to download links and contact information for the Share Care Program, as well as Xfinity. The Board worked an excellent deal with Xfinity for the next 6 years, with no increase till 2025. Again, the savings out of the coupon is \$25.11 for cable services you receive, which includes premium channels like HBO that has 16-channels. If you have Xfinity Wi-Fi service that you pay for you get the Max program app free through the program. Val encouraged residents to sign up for the free Xfinity Max Program app. If you are not a Comcast Wi-Fi customer, certain selections will not be free or discounted.

3) New Staff Member -

(09:53:31 a.m.)

Val introduced and welcomed Margo Baldovin who was originally hired as a temp and promoted to a full-time Customer Service representative for doing an excellent job. Margo was very happy and grateful to be a part of the team and community.

4) Project Approval Request -

(09:54:31 a.m.)

Val referred the Board to the Lyndhurst K Project information received with their agenda packet which the Board will be voting on. He explained 1 of the 2 vendors on the project was MM's civil engineer, Murphy Construction, who had installed storm drains throughout the entire community. He said storm drains were installed along West Drive, East Drive, and Century Boulevard. It was brought to MM's attention that another drain is installed. One was completed on the Lyndhurst north pool and now we need to install another near Lyndhurst K. Five Star Sealing and Paving will be on site for road repairs following the installation. He introduced Director of Operations, Robert Streather, to discuss in more detail the project so the Board can further absorb the information and review the information contained in their packet before making a motion to approve the project.

Director of Operations, Robert Streather, hoped everyone had a great summer and welcomed everyone back. Pictorals were on display as he discussed the unexpected project of repairs, repaving, and drainage work following a water main break in the middle of the roadway in the Lyndhurst parking area back in July. Robert advised the catch basins fill up quickly during heavy rain. He explained the work required to be done to fix the problems in the area and resolve issues. Val noted the questions and comments for consideration by resident regarding drain system on Newport Drive and Newport L and asked Robert to look into this to address these issues. Robert informed video and pictures are sent to Broward County proving the drains are cleared every year, as required by the county. He said the major drainage problems on the main roads have dramatically improved. Contact Customer Service via phone or email to report a concern for staff to promptly respond and investigate. **(Refer to video at Time Stamp for full discussion.)**

Eli Okun advised going to Executive Session at 10:02 AM and moved to approve the expenditure not to exceed \$35,000 for the installation of a new storm drain and road repair at Lyndhurst K. The motion was seconded by Gene Goldman seconded the motion. The motion passed. Joe Roboz was absent for the vote at 10:03 a.m., as well as Les Gerson being absent for the entire meeting.

3) Review Completed Summer Projects -

(10:04:20 a.m.)

Val highlighted a few projects that were completed over the summer to save time. He reiterated the storm drains were installed.

a. Signage Repairs -

Signage wear and tear or damaged were replaced. If you see an issue in the village, report it to MM to be addressed.

b. Tilford Tennis Courts -

(10:05:04 a.m.)

The Tilford tennis courts were resurfaced, and more adjustments will be made at the request of Pierre from the tennis club.

A new awning for court 16 was on backorder. Borings will be installed on courts 14, 15, and 16 to stabilize the center of the net on each court. Six-foot black windscreens replaced the 12-foot screens and these were positioned in the middle of the fence for better airflow and privacy on the pickleball and tennis courts.

- c. Tilford Pool - **(10:06:11 a.m.)**
The corkboard was repaired, as well as conducted pool maintenance and refresh. For added safety, 2 emergency phones are were added at the Tilford pool to contact 911, if needed, with the push of a button.
- d. Little Library - **(10:06:29 a.m.)**
Sign repair vendor, Fast Signs, donated the "Little Library" as seen in other communities. Val thought it was a cool idea and a great amenity. He said there were some great books in there and encouraged residents to share and care and donate personally-owned books in very good condition and not from another library; please leave a book if you take a book. It's called the Little library for a reason. He reminded Recreation has a fabulous large library with a large selection of books available at the Clubhouse.
- e. CVE Insider/Caring Beyond the Gates - **(10:07:43 a.m.)**
As mentioned in the CVE Insider last month, Luigi, a 6-year resident of Harwood C, was commended for contributing to litter cleanup along the Boulevard while on his walks and an extended a round of applause ensued. Val said it was not easy keeping the community looking good, but MM and staff try their hardest every single day. He drew attention to a man viewable from the meeting window out trimming and deseeding a palm tree, something of a daily occurrence throughout the property. He thanked the associations for helping to maintain their property. Volunteerism was very important to him. He hoped to resurrect last year's program, Caring Beyond the Gates. He planned for a date sometime this winter and will make an announcement once the location is decided so people can volunteer with MM to take a day of volunteering throughout the community. Last year's cleanup on Military Trail and SW 10th Street was completed the same day and followed up by Yellowstone Landscaping helping to maintain the hedges and clean up. The results were long-lasting and have been well-maintained since.
- f. Community Safety - **(10:08:47 a.m.)**
As reported in the CVE Insider front story, Val thanked the Allied Universal Security staff and MM staff for volunteering for the CPR/AED training classes and getting certified just in time for the busy season. He said looking out for others was so important. Eli recognized and thanked Director Chris Kelley who conducted the course.

Eli and Val thanked Chris for helping MM achieve the training program.

- g. Preventative Maintenance - **(10:10:38 a.m.)**
Robert has worked with the plumbers on the backflow systems, which is the loop system, the water meter system with 3 on property; 1 located in Farnham, 1 in Newport and 1 located at the main entrance at Hillsboro Boulevard. This program extends the life of the equipment, minimizes potential issues, and saves the community money.

Val reported notification just received from the city that the water lines were currently being worked on, and the water pressure may be low. Amy commented she noticed the water was bubbling this morning and recommended residents run the water a couple times before use. Val said the fire department was flushing and testing the fire hydrants all week and will be back out with the water department to repair 1 hydrant. Water will be brought into the village in the event of an emergency until fixed.

The Le Club and Activity Centers were refurbished for the first time since 2016 with new paint, A/C units, and plumbing repairs. MM was very excited with the results and pleased to offer the best space possible for community events.

Val noted Gene's comment regarding confusion when the Le Club building is not referred to as the Le Club Theater.

4) Look Ahead Winter Projects -

(10:12:57 a.m.)

a. Main Gate -

Val stated the civil and landscaping engineers were finalizing the Main Gate plans, ensuring everything was in order to present to the City of Deerfield Beach on Tuesday, before the Planning and Zoning Committee for review and approval. He hoped to have good news about the gate by the end of the month.

Donna informed there were several delays with the Main Gate project as a result of vendor changes, employee turnaround, and plan adjustments over the past 3 years. It's been a difficult and frustrating journey, but MM continues to do as much as possible and hoped for a positive outcome following Tuesday's meeting. **(Refer to video at Time Stamp for full discussion.)**

b. CVE Central Park -

(10:16:51 a.m.)

As mentioned in the last CVE Insider, it has been difficult removing and replacing the irrigation pump that cycles water to the entire park. There will be trenching to remove old pipes and build a pad to install the new pump equipment will be taking place, so there is a lot of work to be done underground that may not be visible. The project will start moving along quicker once complete. The gazebos were paid for and are currently being manufactured. Next will be obtaining the electrical permit followed by adding sidewalks and bicycle lanes. The landscaping vendor is planning new beautiful landscaping to be added after the construction is complete.

Following Michael's inquiry regarding when the bridge would be built, Val replied the bridge plans were 70% complete. The bridge consists of a walking path connecting the park to the Berkshire area. The plans were still in the approval process and hoped to have it built before the landscaping. To view the park plans and renderings go online to CenturyVillageEast.com under tabs Keeping CVE Beautiful, Current Plans, CVE Central Park.

c. Sidewalks -

(10:18:19 a.m.)

Sidewalks throughout the community will be added, the three target areas are Lyndhurst Drive area, the North Drive area in Prescott, and Newport Drive, which will be the most challenging one because the area is narrow with 10 feet of road each side which was the standard back in 1974. Val informed the standard is 15 feet, and recently learned fire trucks prefer 20 feet across of roadway so they drive in the middle of the road for safety.

Gene said it's difficult making land changes in the village since the original development was many years back. He commended Val and the staff for their efforts and accomplishments. Val added MM has easement rights throughout the village and preferred cooperating with the associations. Often the land changes are needed for safety which require use of association property. Safety is very important to MM, it's important to have change and growth in a large community. Val said Lyndhurst area chair, Jeff Kohn, was helpful encouraging associations to sign the sidewalk contract to create a more uniform look and a cost savings to all. Val said MM negotiated with the Prescott area today to build a nice safe sidewalk on North Drive. He said it was a shame when residents don't cooperate and don't see the big picture of helping neighbors. Member comments ensued regarding the size and development of the community and the way it operates compared to other cities, communities, and the state. Gene said the burden on the MM Board and staff is enormous considering the size of the community. **(Refer to video at Time Stamp for full discussion.)**

d. Perimeter Wall -

(10:28:10 a.m.)

Val said it was fantastic the same vendor that works for the city was working with MM and was still in talks with the city. They will build the Hillsboro Boulevard wall and the SW 10th Street wall at the same time. Val explained the project was divided into sections and explained each phase.

For clarification, there will not be a wall in front of the lake in the Westbury-Durham area, the fence was required to stay so water management can maintain the lakes. The second part, Phase II, on SW 10th Street, will extend from the end of Farnham K to Newport Q with a 22-foot wall sometime next year. He said this was good news for the areas, and thanked the Farnham Presidents for signing the paperwork saving the community \$600,000 for the wall extending from Military Trail to Newport Q. **(Refer to video at Time Stamp for full discussion.)**

- e. Utility Wraps - **(10:30:24 a.m.)**
Val displayed some recent utility wraps selected by the Beautification Committee as posted in the CVE Insider, as well as on our website. Val looked forward to receiving the approval from FPL to wrap the remaining 7 of 19 utility boxes by the same vendor the City of Deerfield Beach uses. He thanked the Committee and Project Manager, Denis Barreto, for working together. Val thanked everybody for their time and attention.

Transdev Services, Inc. - General Manager - Craig Garcia: **(10:32:15 a.m.)**

- 1) Transportation Report -
- a. Craig Garcia, General Manager of Transdev Transportation, formerly First Transit, said the transportation industry has daily challenges. The new challenge was that the engines of 4 of the 7 buses were sent back to the local Ford dealer to replace the engines, due to a manufacturing defect. These buses are under repair at this time and will be returned to us once repaired. We have leased several vehicles to ensure that service runs as best possible. We are aware some of these are not wheelchair or scooter accessible, but we do rent another accessible vehicle to ensure transport in and around the community. For clarification MM is not paying for the leased vehicles. In the meantime, inform the driver, Transdev, or MM for immediate accommodations. Transdev is committed to offer quality service and do whatever it takes to get the job done, and was meeting with MM to provide an update and discuss ways to improve service. **(Refer to video at Time Stamp for full discussion.)**

Allied Universal Security - Security Director - Christopher Kelley: **(10:39:03 a.m.)**

- 1) Village Security Report -
- a. CVE ID Badges -
Residents are required to carry their CVE ID card/badge because it is proof that you are a resident of CVE Century Village East when passing a security checkpoint when requested or in the event you're barcode malfunctions or you are stopped in the village. Chris stated tenants who rent in CVE have IDs that have a year long date on them and barcodes expire after 1 year and service provider badges have varied expiration dates and will be confiscated, if expired. Go to the security office to replace or renew your barcode. Two of the 3 main gates are staffed 24 hours a day. Please be kind to the officers; do not yell, scream, or cuss at them while they're trying to do their job helping you into the village quick and easy. Chris reminded bus riders must present their CVE ID to the driver in order to get back on the bus if they leave the property for re-entry into the village.
- b. Pedestrian Safety - **(10:41:24 a.m.)**
Pedestrian safety is a concern and important to everybody. Wear light-colored, reflective clothing if you are out walking or riding your bike and carry a flashlight. Stop at the stop signs if you're on a bicycle. Nobody is as quick as they used to be.
- c. Broward Sheriff's Office Report - **(10:42:18 a.m.)**
Chris stated BSO spent approximately 27 to 32 hours in the village and read the last 3 months of BSO reports:
There were a total of 19 citations issued for June: 10 people who failed to stop for a stop sign; 2 windscreen obstruction causing blind spots; 1 speeding citation on a speed post sign; 1 failed to display registration; 1 for failure of proof of insurance; 1 failure to change address on the driver's license, which is required to update your address within 30 days of the change and helps get you in the village, and failure to use turn indicators. Please use turn indicators. In July there were a total of 8 citations: 3 citations for failure to stop for stop signs;
2 commercial vehicles stopped and cited for not having proof of insurance; failure to display vehicle registration; expired tags; no stop lamp illuminated which is the third light on the vehicle; improper lane passing or wrongfully passing another vehicle to go around it. That was 8 in total. A total of 9 citations were issued for the month of August; 4 for failure to stop for stop sign; 3 commercial vehicles cited for improper insurance; 2 for failure to display registration.

Two new radar signs and signage were installed on Tilford Drive indicating the speed limit is 15 miles an hour. BSO was instructed to issue tickets not warnings and issued 6 in 15 minutes on Tilford Drive last Tuesday.

Following Joe's inquiry regarding vehicle deliveries in the village, Chris informed vehicle transportation companies were permitted to drop off vehicles in the Clubhouse parking lot for residents to pick up. The turns are too small in the village for the car carriers to maneuver without damaging the property.

Joe referenced a number of complaints and requested a memo be sent to both Security and MM staff reiterating transport vehicles are permitted inside the village, and they must park at the bus parking lot at the Clubhouse and instruct the transport company to come through the Hillsboro Boulevard gate for Security to escort them to the CenClub parking lot at the actual bus lot for the offload process and meet the driver for pick up if possible. Val confirmed he would publish this information. **(Refer to video at Time Stamp for full discussion.)**

d. Security Staff -

(10:47:55 a.m.)

Chris announced this past Friday Deputy Director, Tom Miller, was promoted as Director of Security. New Deputy Director, Lori Orlando, starts Friday and will be introduced at the next Board of Directors meeting.

Per Gene's inquiry, Chris confirmed he started as the Director of Security for MM, and now provides security for both MM and CenClub, the Clubhouse, and the pools. CenClub hired an extra officer to patrol the pools, perform welfare checks, and ensure the bathrooms are maintained. There was some reported damage in the restrooms and CenClub was notified for repair.

Gene said he alerted CenClub to an unruly young group of people congregating at the Grantham pool for the past 4 or 5 years from 11:30 to 12:30 and on New Year's Eve diving in pools which is dangerous and illegal, and hoped Chris could come up with a solution. Chris advised the pool hours were extended for holidays and took the matter under advisement, adding residents could contact the Broward Sheriff's Office to report a situation such as this.

Donna pointed out MM and CenClub have separate contracts, each entity has their own responsibilities. For example, MM and CenClub have separate security contracts with Allied. Chris confirmed Tom Miller's promotion was within Allied. She applauded the security team and Chris for the training and doing a good job. She mentioned a recent incident involving a resident giving a guard a hard time at the gate because the resident was in the barcode lane without a barcode and commended the guard for doing the right thing. She said it is not a good incentive for people to want to do the right thing when they are treated awful; and if people are treated well in their job, they tend to want to do things right. **(Refer to video at Time Stamp for full discussion.)**

Barry appreciated BSO's special attention to Tilford Drive and writing tickets. Chris was unaware how many citations were issued on the main drives where the crosswalks are on Century Boulevard, East Drive, and West Drive. Val indicated BSO was out patrolling Ventnor area today. Val and Chris will remind BSO to monitor all the roadways in the village per Barry's request.

Joe took the opportunity to inform that for the past 40 years MM had been responsible for village security.

Per Joe, with the purchase of the lease of the recreation facilities, CenClub was formed, and Master Management, under the leadership of Val, and recently negotiated the takeover of security for the CenClub property as per their mandate.

Val was congratulated for successful transfer, having saved Master Management funds, and working directly with the Security Director to provide better security in the recreation areas. For clarification, Val stated MM was responsible for and pays Security to guard the community perimeter, gates, and roadways in rovers with the goal of keeping bad guys out of the village. Chris said Security is not responsible for the individual buildings. Residents should call 911. If Security is contacted for a wellness check and are unable to reach the person, Security will follow up with a call to 911.

Paul thanked Chris and the Security staff for taking action to help the associations with calling in guests, which was important with all the ongoing illegal call-ins and quick sale deeds. Chris said a security measure was in place when calling in guests to the village.

If you are prompted to enter a PIN, that means your phone number needs to be registered. Go to the Security office Monday through Friday from 8:00 a.m. until 4:00 p.m. to update your records. Val clarified the building association own their property and have the right to trespass/ban someone on their property. Contact Security and/or BSO to report someone trespassing.

Ron Sandler, Harwood C, asked what happens if a resident is asked for their CVE ID and do not have it or refuses to show it. Chris replied the resident should carry their driver's license as proof of residency. Chris advised a low-priority call would be placed to BSO to assist Security if someone refuses to show their ID and obstructs traffic.

Steve Wishnack, Richmond F, asked if there was any consideration to add a streetlight at the corner of DEF Richmond area and Century Boulevard at the entrance to the Century Boulevard and the Richmond D, E, F. Val took the matter under advisement.

Val said a log-in sheet was available to sign up for questions at the end.

Didi LeCroix, Lyndhurst N, asked if there was an issue with the barcode reader because it does not always scan properly. Chris said it may be weather related and advised her to come to the Security office for a quick and free replacement. Val reminded everyone that there is a sign-in sheet at the back of the room for questions at the end of the meeting (Open Mic).

Eli thanked Director Kelley for the informative report.

Helen Lupo, 194 Newport L, requested an article be posted in the Reporter discussing the use of blinkers because a lot of people do not use them. Chris agreed.

Carmen, Markham D, asked if they could add flashing lights around the village signs; she said Security informed her there was nothing they could do when she reported a near accident after someone ran the stop sign. Val took the matter under advisement. Michael questioned if adding the lights was a good idea.

Bill Montgomery, Cambridge A, said his friend, Charles Bryant, contacted the Florida Department of Fish and Wildlife, and an officer came out and said the no-fishing signs are illegal and fishing was permitted throughout the village. Chris advised this was not a Security matter. Discussion ensued regarding property rights and fishing in the village. Val reiterated every association owns the land their property sits on, the border, and any portion abutting the lake. Association land is private property and each individual association has their own rules. Additional questions would be addressed following meeting adjournment. **(Refer to video at Time Stamp for full discussion.)**

Business:

(11:10:40 a.m.)

Old - N/A

New - N/A

Announcement:

(11:10:53 a.m.)

The next CVE Master Management Public Board Meeting is scheduled for Thursday, October 19, 2023, at 9:30 a.m. Notification via email will be sent confirming the meeting location at either the Le Club Theatre or Activity Centers.

Member Comments:

(11:11:27 a.m.)

Paul said it was a good meeting. Regarding Xfinity contract, he pointed out the five-year contract was beneficial since technology advances quickly and many residents have their own internet connection. Paul informed electronic vehicle charging stations were discussed at the last Harwood Area Chair meeting and said it was an important topic for the Board to consider regarding a charging station(s) at their building. As Director Kelley mentioned, MM was working to encourage the remaining associations to sign the BSO patrol contract to enhance safety. In October Paul he will be participating in a 2-day Pedestrian Safety Summit to learn more about the elderly and pedestrian and bicycle safety sharing the roadways. MM was working to resolve the bulk trash issues and bins overflowing. He said there was still work to be done, adding meeting participation creates community awareness.

Joe said November was the busiest months in the village and suggested the staff, particularly the communications staff, send a welcome back memo for the over 10,000 returning residents, reminding them about car deliveries, roadway courtesy, entranceways, village expectations, and how MM and the community can help each other. He said MM needs to find a way to accommodate the overflowing trash bins and the garbage chutes filling.

Barry reiterated the importance of pedestrian safety, reminding pedestrians have the right of way in crosswalks. Vehicles are bigger than people and are required by law to stop for pedestrians in crosswalks. Use the sidewalks or pathways when walking on the main roadways of Century Boulevard, East Drive, and West Drive. Do not walk in the road. A couple of modifications were made to the document that came out in June entitled Walker and Biker Protocols addressing walkers, bicyclists, and electric-bicycle protocols in the village. The new bus stop entrance and exit concrete/asphalt pads were added on Century Boulevard to avoid having to walk on the grass. They are not designated crosswalks. He said the radar speed signs that were installed in the Tilford area have been successful. Always be aware of safety whether you're in a vehicle or a pedestrian.

Michael said they were in the midst of holidays and the Jewish New Year, which he hoped would bring a new element of luck, particularly with respect to interactions with the city. He said 6 tickets issued in 15 minutes on Tilford Drive was long overdue, and hoped of speeding in the village continues to show improvement. Regarding Xfinity, he said residents would be receiving 2 voice-activated remotes and that many people may already have some extras. He thanked everybody and welcomed everyone, adding the village was about to get busy, parking will be more challenging, and requested patience. MM is doing the best they can.

Residents were reminded they would be called upon to speak after the meeting adjourns at Open Mic.

Adjourn:

(11:23:20 a.m.)

Meeting was adjourned.

(For greater detail, those wishing to hear all comments, discussions, and debates are encouraged to view the meeting video in its entirety or by using the time markers above on www.CenturyVillageEast.com. Meetings may also be viewed on our community TV Channel 98.)

Respectfully submitted on behalf of,

Gene Goldman
Secretary
CVEMM Board of Directors

The signature above indicates only that these are the minutes adopted by the Board of Directors in open session on October 19th, 2023.